

## Contact

[www.linkedin.com/in/joe-alvarez](http://www.linkedin.com/in/joe-alvarez)  
(LinkedIn)  
[cscmgr.com](http://cscmgr.com) (Company)

## Top Skills

Cybersecurity  
Cloud Computing  
Telecommunications

## Languages

English (Native or Bilingual)  
Spanish (Professional Working)

# Joe Alvarez

Cybersecurity Trainer / IT Cost Reduction Specialist / Rotary  
Treasurer / Irvine Chamber of Commerce Ambassador  
Orange County

## Summary

Securing a company's data, preparing an organization for a technology disaster and decreasing technology costs are the objectives of CSCM Group.

Data is a company's most valuable asset. CSCM Group increases the security of an organization's most valuable asset, in more than one way.

Joe Alvarez is a cyber security specialist who focuses on the "human firewall", the last line of defense for any organization. Educating and increasing an employee's cyber security awareness and knowledge are two of the three priorities of the CSCM Group.

### Areas of Practice:

Cyber security training (on-site and online)  
Independent Security Vulnerability Assessments  
Incident Response Planning  
Technology Cost Reviews

For additional information on the CSCM Group or to schedule a training, speaking engagement or on-site consultation, visit [cscmgr.com](http://cscmgr.com) or call 949-682-4018 or email [jalvarez@cscmgr.com](mailto:jalvarez@cscmgr.com)

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## Experience

CSCM Group  
Cyber-Security & Technology Specialist  
October 2018 - Present (2 years 4 months)  
Laguna Niguel, CA

Raising the awareness & training the "Human Firewall", the last line of defense to protect the data their company. Providing organizations with a technology incident response plan.

Assisting companies in increasing their profitability by auditing their monthly technology costs.

G&C Technical Services, LLC  
Independent Technology Consultant  
October 2017 - Present (3 years 4 months)  
Irvine, CA

Solving IT and Telecommunication problems in Orange County.

Businesses contact me for/to:

Cyber-security planning

PC's, laptops & tablets Repair

Replace outdated servers

Advise on moving to the "cloud"

Secure company data

Provide employee cyber-security training

Solve VoIP voice quality issues

Determine if VoIP is right for their business

Resolve slow Internet Issues

Cabling needs

Solve wi-fi issues

Audit technology invoices and services

Omni IT Solutions  
Independent Technology Consultant  
September 2013 - September 2017 (4 years 1 month)  
Lake Forest, CA 92630

-Assisted clients and potential clients with identifying more efficient avenues to manage their IT/technology infrastructure (IT, Cloud Services, Data & Network Security)

-Worked with Senior Engineers on conducting cyber-security training for clients

-Provided cost effective IT Management/Support that enabled clients to grow their company.

-Offered information on Technology Solutions and cost/benefit analysis, so clients could make informed technology decisions

-Ordered internet and voice services on behalf of clients

-Managed installation of VoIP deployment projects

-Assisted with actual VoIP installations

ConnectMaxx

## Western Regional Manager

April 2010 - April 2013 (3 years 1 month)

Herndon, VA

Recruited Agents and Direct Sales personnel to sell ConnectMAXX Wi-Fi service

Managed, trained, and supported ConnectMAXX Agents and Direct Personnel

Oversaw distribution of commission payouts to Agents and Direct Reps

Managed Western Region Technicians and installation of ConnectMAXX Wi-Fi service to business accounts

Provided technical support to ConnectMAXX business accounts

Notified clients of service termination, when WiFi assets were sold

## Southwest CTI

Phone System Consultant

January 2007 - April 2010 (3 years 4 months)

Santa Ana, CA

Sold traditional PBX, IPBX and VoIP Technology

Produced cost savings by finding invoice errors or above average market costs on telecommunication invoices

Trained business clients on use of legacy phone systems IP PBX and VoIP technologies

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## Education

DeVry UniVersity

Bachelor's Degree, Telecommunications Management · (1987 - 1990)

Mt. San Antonio College

Associate's Degree, Computer Technology · (1983 - 1986)